

Dear clients,

We would like to inform you that on May 01, 2019 changes in the Tariff, applied to individual customers are coming into force. The changes are in Section III. TRANSFERS AND DIRECT DEBIT.

As-is

III. TRANSFERS AND DIRECT DEBIT			
	Products / Service	BGN	EUR
2.1.	Internal transfers		
2.1.1a)	paper order	1.20	
2.1.1c)	between own accounts on paper		
9.1.1	paper order		
9.1.3	between own accounts on paper		

To-be

III. TRANSFERS AND DIRECT DEBIT			
	Products / Service	BGN	EUR
2.1.	Internal transfers		
2.1.1a)	paper order, including transfers between own accounts	1.50	
<del>2.1.1c)</del>	<del>between own accounts on paper</del>		
9.1.1	paper order, including transfers between own accounts		
<del>9.1.3</del>	<del>between own accounts on paper</del>		

This notification is provided by the Bank in regards to its obligation as a payment service provider pursuant to Art. 62 of the Law on Payment Services and Payment Systems to communicate with its customers as payment service users any upcoming change in the terms of the concluded framework agreement with 2-month notice.

The Bank hereby informs the payment service users that it reckons they have accepted the changes in the conditions of the framework contract, unless otherwise notified before the date of entry into force of the changes. Provided that the payment service users did not accept the changes, they would have the right to terminate immediately the framework contract and any other related contracts without any cost and charge prior to the proposed date of entry into force of the changes.