

Dear clients,

We would like to inform you that on **November 25, 2019** changes in the Tariff, applied to individual customers are coming into force. The changes are in Section XIII. Miscellaneous as follows:

until 25.11.2019		
XIII. Miscellaneous		
	Product / Service	BGN
8.	Written certificate in Bulgarian and English about: account maintenance, available balance, information about loans (including UniCredit Consumer Financing loans submitted through the banking channel), ets. or confirmation (taxable with VAT)	30

as of 25.11.2019		
XIII. Miscellaneous		
	Product / Service	BGN
8.	Written certificate in Bulgarian and English about: (taxable with VAT)	
8.1.	account maintenance, movements in the account, available balance, including. certificate of repaid loan	30
8.2.	information about active loans in UCB, including UniCredit Consumer Financing personal cash loans	50

This notification is provided by the Bank in regards to its obligation as a payment service provider pursuant to Art. 62 of the Law on Payment Services and Payment Systems to communicate with its customers as payment service users any upcoming change in the terms of the concluded framework agreement with 2-month notice.

The Bank hereby informs the payment service users that it reckons they have accepted the changes in the conditions of the framework contract, unless otherwise notified before the date of entry into force of the changes. Provided that the payment service users did not accept the changes, they would have the right to terminate immediately the framework contract and any other related contracts without any cost and charge prior to the proposed date of entry into force of the changes.