

For **Mastercard Platinum** cardholders, issued by UniCredit Bulbank

IMPORTANT!!! Please, pay attention that starting from 1st of February 2025 there will be updates in the preferences of the visits to the business lounges at the airports. You will receive additional information about the changes at the beginning of 2025.

Airport Fast Track

Every Mastercard premium and business card user can also take advantage of the **Airport Fast Track** service, a digital solution that allows cardholders to go through airport security quickly and without waiting in line at over 70 airports around the world.

Terms of use of the Airport Fast Track service:

- ✓ The service is used through the Mastercard Travel Experience application, which customers can download from the App Store or Google Play and in which it is necessary to register their card;
- ✓ Select an airport, number of passengers and time the customer will arrive. The fee will be charged to the registered card, and it varies from 3.5 euros to 17 euros, depending on the selected airport;
- ✓ In the application or by email, the customer receives his Fast Track Pass;
- ✓ Upon arrival at the airport, the customer can directly go to the fast lane of the terminal, showing his Fast Track Pass to the staff.

IMPORTANT! We would like to remind you that the free Fast Track service is temporarily unavailable at Sofia Airport, Terminal 2, due to the ongoing renovation works.

For more information: <https://www.mastercard.bg/bg-bg/personal/offers-and-promotions/premium-offers/airports/fast-track.html>

Airport lounges with free access

Prepare for your upcoming flight in a relaxed and cozy atmosphere in the special business lounges:

- ✓ Airport Sofia – Business Lounge Vitosha Aspire Lounge, Terminal 2
- ✓ Airport Istanbul – Business Lounge IGA Lounge, International Terminal
- ✓ Airport Istanbul Sabiha GokcenIntl – Business Lounge Kepler Club, International Terminal
- ✓ Airport Vienna Schwechat– Business Lounge Sky Lounge, Terminal 3 and Business Lounge VIENNA, Terminal 2
- ✓ Airport Skopje – Business Lounge Primeclass Business Lounge, International Terminal

The Mastercard cards with which cardholders can use the business lounges are:

- ✓ Mastercard Gold and Gold Smart Credit – without the right to an additional companion;
- ✓ Mastercard Platinum - right to +1 companion, free of charge;
- ✓ Mastercard World Elite - right to +2 companion, free of charge;

- ✓ Mastercard Business Credit – without the right to an additional companion.

For more information: [Премиум летищни услуги | LoungeKey™ от Mastercard®](#)

PRIORITY PASS DIGITAL

Access to lounges worldwide

What does Priority Pass Digital offer according to the type of card? Access to guest lounges and dining offers.

Through the service you get a certain number of free access (without the right to an additional companion), depending on the card you use, to selected business lounges at 1700+ airports in 600 cities in 145 countries.

Accompanying persons can enter with the cardholder, and if the number of free visits is exceeded, the price is 28 EUR.

How is it used? Through Mastercard Platinum itself

What do you need to do?

- ✓ You do not need to make a request before traveling but you can check, if there is a Priority Pass lounge at the airport.
- ✓ Present your Mastercard Platinum at the lounge entrance and gain access.

The service is available for the following types of cards:

- ✓ Mastercard Platinum - **up to 4 free access per year**, for the cardholder (without the right to an additional companion)
- ✓ Mastercard Business World Debit - **up to 4 free access per year**, for the cardholder +2 companion, free of charge
- ✓ Mastercard Business Credit - **up to 2 free access per year**, for the cardholder + 2 companion, free of charge

CONCIERGE

What is a Mastercard® Concierge? Special attitude and high quality of services. Mastercard® concierge provides you with just that. Whether you need a reservation at a Michelin restaurant in London, tickets to an opera house in Vienna or a luxury villa in Amalfi, your personal assistant will take care of your wishes 24/7 and anywhere in the world. You're only one phone call away from all of this on the phone number +359 2 906 0765 or UniCreditBulbank@concierge-mc.com.

The service is available for the following types of cards:

- ✓ Mastercard Platinum – Affluent Concierge (Reservations for restaurants, hotels, trips, tickets for various musical events, theater, etc.; reservations for sports clubs, art galleries and cultural centers without purchasing tickets.);

- ✓ Mastercard Business World Debit – Business Lite Concierge (Reservations for restaurants, hotels, trips, tickets for various musical events, theater, etc.; reservations for sports clubs, without purchasing tickets.).

GLOBAL DATA ROAMING OT FLEXIROAM

What is Global Data Roaming? Free roaming via e-SIM on your mobile phone.

How is it used? With the Flexiroam mobile app available in the App store you use.

What do you use with Global Data Roaming and which maps have this capability? 1GB free roaming for 5 consecutive days when travelling abroad;

What are the steps to activate Global Data Roaming? The service is activated in 2 easy steps:

1. Register with your premium card on the [Flexiroam Redemption website](#), as follows:
 1. Fill in the first 8 digits of the card and your email address;
 2. You receive an activation code and a link to the Flexiroam mobile application.
2. Install and create an account in the Flexiroam mobile app, as follows:
 1. In the "Enter a Code" field, you enter the activation code;
 2. Confirm the relevant roaming plan

The service is available for the following types of cards:

- ✓ Mastercard Platinum - **1GB free roaming within 5 consecutive days when traveling abroad;**
- ✓ Mastercard Business World Debit - **3x1 GB free roaming within 3x5 consecutive days when traveling abroad;**
- ✓ Mastercard Business Credit - **1GB free roaming within 5 consecutive days when traveling abroad.**

You additionally get a 15% discount on top-up roaming plans. The service is renewed every year, by the cardholder.