

Dear whistleblowers, we inform you, in terms of anonymous reporting, UniCredit Bulbank AD guarantee that in every case of a reported report, your personal data will be protected.

Special categories of personal data, such as racial or ethnic origin, political views, religious or philosophical beliefs, trade union membership, and data about health or sex life that are not relevant to the case, should be avoided in reporting.

You need to identify yourself in order to effectively protect against any retaliation against you. In this regard, it is necessary to familiarize yourself with the following Information Bulletin.



**Privacy notice of UniCredit Bulbank AD,
according to EU Regulation 2016/679 (General Data Protection Regulation)**

UniCredit Bulbank AD, UIC: 831919536, registered seat and management address: 1000 Sofia, Vazrazhdane District 7 Sveta Nedelya Sq. Vazrazhdane District, Sofia 1000, holding a banking license issued by the Bulgarian National Bank by virtue of Order No. RD22-2249/16.11.2009, is a controller of personal data.

UniCredit Bulbank AD is required by law to process your personal data for the purposes of preventing money laundering and terrorist financing, as well as to protect security and to prevent fraud and financial crimes.

The bank processes personal data in the presence of at least one of the following, namely: to comply with a legal obligation pursuant to Article 32 of the Whistleblowers Protection Act; for the purposes of legitimate interests of UniCredit Bulbank AD according to Art. 6, paragraph 1, letter. "e" from the GDPR in case of violation of the Code of Conduct and other internal regulations.

UniCredit Bulbank AD processes personal data collected directly from you or from third parties, which include, but are not limited to, personal data (respectively the sender's three names, address and telephone number, as well as an email address, if any; the names of the person against whom where the report is filed, and his place of employment, if the report is filed against specific persons and they are known; signature, etc.) according to the principle of data minimization and strictly necessary. Only the personal data necessary to complete the reporting request will be processed.

If special categories of personal data **(or data enabling disclosure, such as racial or ethnic origin, political views, religious or philosophical aspects, trade union membership and data related to health or sex life and data on criminal history)** are not relevant for whistleblowing, such data should not be submitted. In any case, UniCredit Bulbank AD will process this data only for purposes strictly related to and contributing to the verification of the authenticity of reports of irregularities or the fulfillment of specific legal obligations.

In accordance with an obligation established by law, regulation or EU legislation, your data may be communicated to public authorities, institutions and establishments, auditors who supervise the bank's activities or compliance with a law applicable to the bank or data subjects.

UniCredit Bulbank AD processes your personal data for the terms established by the legislation in force in the country and the regulatory supervisory authorities. Personal data for which there is no express legal/supervisory storage obligation is deleted after the purposes for which it was collected and processed have been achieved.

We inform you that according to the General Data Protection Regulation, you have the right to request access to, correction, deletion or restriction of the processing of your personal data processed under the whistleblowing procedure. Personal data of third parties, such as informants, whistleblowers, or other participants, is removed from the records, except when needed in subsequent criminal proceedings or if the whistleblower maliciously made false statements.

You could contact with the Data Protection Officer of UniCredit Bulbank AD via the following channels: DPO@UniCreditGroup.BG, 1000 Sofia, 7 Sveta Nedelya Sq.

If you believe that your rights regarding the processing of personal data have been violated, you can file a complaint with the Commission for the Protection of Personal Data.

You could receive more information on the Bank's website: <https://www.unicreditbulbank.bg/bg/kontakti/whistleblowing>