UniCredit Bulbank			Branch:							
			Date and time:			Place and d	ate of su	ubmitting the F	Request)	
Please, choose	the required action.		ELECTRONIC BANKING SERVICES REQUEST FORM				FORM			
		First Time Registration					for			
		Change in registration				Corp	orate C	lients		
Bulbank (Bulbank Mobile								
Please read the (*) are mandator		ling in the document, which can be t	found on the I	last page. Please wr	ite legibly in E	BLOCK LETT	ERS. The f	ields ma	ırked with an a	asterisk
I. Bank Client d	ata:				Client r	number*				
Name*										
Mailing addres	s*									
Bulstat / UIC*										
II. User/ Proxy	data:									
1. Name, Surnam	e, Family name*						Add		Remove	
Personal Number / Foreigner or DoB fo	Personal Number of or foreigners/*				Client	number *				
Date of birth and r	nationality to be filled	in only for foreigners without a Bulgarian	identity docun	nent						
Date of birth*			Nationality*							
Mobile phone r	umber*		E-mail*							
Date*:		Time*:		Paper PIN enve	elope No.*:					
I have personal	ly received the pa	aper PIN envelope for the Bulbank	Online serv	•		ess of the er	itered	Signat	ture:	
		ith the declaration texts in the Re					Signature:			
Access to the E		ervice through the use of "Log in v	with an ID co	ode" received elect	ronically" is					
		hich the access rights specified b	olow in the l	Poguast are grants	d to an ovic	ting usor pr	ofile of	Hearl	D of the bank	r aliant*
the bank client I/We declare th	in the Bulbank O at I/we have notifi count with the inc	nline/ Bulbank Mobile service. ied the user of the bank client and licated user ID in the Bulbank Onl	I have receiv	ed his/her consen	t to add the	account/s to	his/	OSEI II	D of the balls	CHEIL
2.Name, Surnam	-						Add		Remove	
Personal Numbe	•						Auu		Keillove	
Number of Foreigners/*					Client	number *				
Date of birth and r	nationality to be filled	in only for foreigners without a Bulgarian	identity docum	nent						
Date of birth*			Nationality*							
Mobile phone r	umber*		E-mail*							
Date*:		Time*:		Paper PIN enve	elope No.*:					
		aper PIN envelope for the Bulbank rith the declaration texts in the Re		vice and I confirm t	he correctne	ess of the er	itered	Signat	ture:	
						User S	Signature:			
	the Bulbank Onli	ne service through the use of "Lo I.	g in with an	ID code" received	electronical	ly" is to be p	provided			
		hich the access rights specified b	elow in the I	Request are grante	ed, to an exis	ting user pr	ofile of	User I	D of the bank	client*
I/We declare th	at I/we have notificount with the inc	ied the user of the bank client and licated user ID in the Bulbank Onl								
3.Name, Surnam	e, Family name*						Add		Remove	
Personal Numbe Number of Foreig foreigners/*					Client	: number*				
	l nationality to be fi	lled in only for foreigners without a B	ulgarian iden	tity document						
Date of birth*	, 10 20 11		Nationality*	,						
Mobile phone r	number*		E-mail*		1					
Date*:		Time*:		Paper PIN enve	elope No.*:					

I have personally personal data ar	· -				ce and I confirm t	he correctn		ntered Signature:	Signature		
User access to to the user indic			gh the use of "l	_og in with an IC) code" received	electronica					
the bank client in	n the Bulbank O t I/we have notif ount with the ind	nline/ Bulbank Nied the user of th	lobile service. ne bank client ar	nd have receive	equest are grante d his/her consen Mobile service, w	t to add the	account/s to	o his/	User ID of	the ban	k client*
4. Name, Surname	· ·							Add		Remove	•
Personal Number / Personal Num						Client	number *				
Date of birth and		l illed in only for forg	eianers without a	Rulgarian identit	v document						
Date of birth*	rationality to 20 h		orgrioro maroat a	Nationality*	y doodmone						
Mobile phone nu	ımber*			E-mail*							
Date*:			Time*:		Paper PIN enve	elope No.*:					
personal data ar	nd my consent w	vith the declaration	on texts in the F	Request.	ce and I confirm to		User S	Signature:	Signature		
Please add the a the bank client in I/We declare that	ccount(s), for w n the Bulbank O t I/we have notif ount with the ind	hich the access Inline/ Bulbank Mi ied the user of th	lobile service. ne bank client ar	nd have receive	equest are grante d his/her consen Mobile service, w	t to add the	account/s to	o his/	User ID of	the ban	k client*
5.Name, Surname,	Family name*							Add		Remove	•
Personal Number / Personal Num						Client	number *				
Date of birth and	nationality to be f	illed in only for fore	eigners without a	Bulgarian identit	y document						
Date of birth*				Nationality*							
Mobile phone nu	ımber*			E-mail*							
Date*:			Time*:		Paper PIN enve	•					
personal data ar	nd my consent w	vith the declarati	on texts in the F	Request.	ce and I confirm t		User S	Signature:	Signature		
User access to to the user indic			gh the use of "L	₋og in with an ID	code" received	electronica	ly" is to be p	orovided			
the bank client in I/We declare that	n the Bulbank O at I/we have noti ount with the ind	nline/ Bulbank M fied the user of t	lobile service. he bank client a	nd have receive	equest are grante d his/her consen Mobile service, w	t to add the	account/s to	o his/	User ID of	the ban	k client*
III. Account right * Only one of the opt			authority code								
IBAN 1	BG UI	NCR					Δ	ctivate	Cancel	Cł	nange
Budgetary authority code											
							Users:	1 2	3	4	5
					rights (Without rig						
Rights					Passive rights ar						
•					Active	rights (Full	- '				
						Group sig					
						Per doc	ument Daily				
Limits						ı	Veekly				
							onthly				
Cards		All cards issued to the account and all payment transactions performed with them									

	Cancel	Change	
2	3	4	5
ate	Cancel	Ch	hange
2	3	4	5
ate	Cancel	Ch	ange
2	3	4	_
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rate	Cancel		
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vate 2	Cancel		
		Ch	nange
	2 ate	2 3	2 3 4 rate Cancel Ch

IV. Rights for payn	nent of remunerati	ons under an agreement	t						
Account for direct debiting	BG UNC	R			Activ	ate	Cancel		Change
Currency	BGN	Other:							
				Users:	1	2	3	4	5
			ı	Rights for ordering and review of remunerations					

V. Description of the combinations of signing with a group signature	, other rights (including as per Directive	e (EU) 2015/2366 (PSD2) and selection of a	Bulbank
Online* version:			

(the field extends and can be used, if necessary)

VI. Provision of Master Control role/rights for inspection and/or management of access and rights of users in accounts of the bank client in the Bulbank Online electronic banking

		Users				
		1	2	3	4	5
Management of sights and access to	Adding (with Passive Rights)					
Management of rights and access to accounts of the bank client:	Adding (with Active Rights)					
accounts of the park client.	Removal					

VI.1. Authorization:

By signing this Request, in my/our capacity of legal representative(s)/authorized person(s) of the legal entity, registered as a bank client in the Bulbank Online electronic banking service, I/ we authorize each of users of the bank client with provided Master Control role/rights the pointed out above under Section VI, in the capacity of authorized person/s with the following rights:

1.1. To have access to the complete information about the bank client with rights to see all data about the legal person, to see all accounts, all products and services used by the bank client, to see all users of the bank client registered in the Bulbank Online electronic banking service (including the ones with Master Control role/rights), as well as to see their rights under accounts /products/ services and access to each functionality in the Bulbank Online electronic banking service, for which the bank client is registered.

- 1.2. To change the type of payment rights of the existing users (those with active or passive rights) on the bank client's accounts in the service (from passive to active and vice versa / include /exclude /change);
- 1.3. In connection to the rights above, to have access to facts and circumstances representing bank and/or trade secret;
- 1.4. In view of the above, by signing this Request, I/we state and confirm, pursuant to Article 62 of the Credit Institutions Act (CIA), my/our written consent for disclosure before the users of the bank client with provided Master Control role/rights, of facts and circumstances representing bank and/or trade secret, and I/we release the Bank from any responsibility in case of disclosure of bank information, which may represent bank and/or trade secret for the purposes of use of the Bulbank Online electronic banking service;

VII. Information about personal data processed by UniCredit Bulbank AD in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation):

UniCredit Bulbank AD, UIC: 831919536, with registered seat and management address: City of Sofia, 7, Sveta Nedelya Sq., holding a banking license issued by the Bulgarian National Bank by virtue of Order No. RD22-2249/16.11.2009, is a Data Controller.

The Bank processes your personal data for the purposes of carrying out a banking activity and in managing the relationships with clients and customers before and/or during the term of effect of concluded banking agreements. If you apply for a credit product, the Bank will have to process your personal data in order to evaluate your creditworthiness. Also, if you have provided your consent, your personal data will be processed for direct marketing purposes by analysing information about your preferences and consumer habits and by promoting the products and services offered by the Bank. It is possible that your personal data may be processed to survey your customer satisfaction and improve the customer service, unless you object to it. Information that constitutes personal data is also processed in order to control the activities of outsourcing service providers, for security and safety protection as well as to prevent fraud. UniCredit Bulbank AD is obliged by law to process your personal data for the purposes of anti-money laundering and combating terrorist financing. The Bank is obliged under the Measures Against Money Laundering Act (MAMLA) to identify the person carrying out the transaction, i.e. to process personal data from the identity document, including when the person is not its client. Such processing includes also fulfillment of the legal obligation to check and make a copy of the identity document, and such operations can be executed with the help of technical means permitted by the law. The data shall be processed and stored for the period and purpose established in the MAMLA. In addition, the Bank is required to process your personal data when you act as a representative or a beneficial owner of a legal entity that is a client of the Bank. Your personal data will be processed exclusively for the purposes, for which they have been collected.

The Bank processes personal data in case there is at least one of the following reasons for processing: when you provide your consent; when you want to enter into or have already entered into an agreement with the Bank; for compliance with a legal obligation; for the purposes of the legitimate interests of UniCredit Bulbank AD. If you fail to provide your personal data, the Bank will not be able to provide the requested service.

When it is stipulated by law or in your agreement, UniCredit Bulbank AD can disclose personal data to different categories of recipients as follows:

- ✓ public bodies, institutions and establishments, auditors that exercise supervisory control over the activity of the Bank or over the compliance with a law applicable to the bank or the data subjects. Those can be, for instance, the BNB, FSC, CPDP, NRA, SANS, Mol, the court of law, the Prosecutor's Office, etc.;
- v Data processors acting on behalf of and under instruction from the Bank (including parties that provide assistance in servicing and collecting receivables of the data controller);
- parties related to the Bank, including companies of UniCredit Group, whenever there are justified legitimate interests of UniCredit Bulbank AD. For various processes related to direct marketing, the connectedness assessment, maintenance and management of information systems, regulatory reporting, the sale of products and services, etc., UniCredit BulbankAD and the subsidiaries of the bank in Bulgaria (UniCredit Consumer Financing, UniCredit Leasing, UniCredit Insurance Broker, UniCredit Fleet Management and UniCredit Factoring) may act as joint controllers and jointly determine the purposes and means for personal data processing;
- in order to carry out checks and receive information related to the evaluation of your creditworthiness when you have expressed your willingness to enter into an agreement with the Bank;
- ✓ to third parties when there is a valid legal reason for disclosure;
- when transferring (ceding) receivables to third parties in accordance with the requirements of the applicable national legislation.

Usually, UniCredit Bulbank AD does not transfer personal data to third countries or international organizations. If, however, this is necessary, the provisions under the General Data Protection Regulation shall be observed. Such transfer shall be done, for instance when it is required for entering into and execution of an agreement between you and the Bank. One such instance is when you need to do a money transfer abroad. You can use the phone numbers or the contact form of the Bank (those are available on our website) to obtain information about the applicable safeguards for personal data protection and the conditions of thetransfer.

UniCredit Bulbank AD processes your personal data in accordance with the retention periods set in the applicable legislation and by the supervisory authorities. Personal data with no explicit legally defined retention period shall be erased after the purpose for which it was collected and processed has been achieved.

For certain categories of credit products (for instance, those with a pre-approved limit), you may be subject to an automated decision making process, which includes profiling while assessing your creditworthiness. This type of decision-making is necessary in order to conclude the agreement. To that end, various checks are carried out in databases of the Bank and the country's official registers, which lead to the decision based on pre-defined criteria. It is possible that you may receive an offer for such type of product if you have previously given your consent for processing of personal your data for the purposes of direct marketing. It is entirely up to you to decide whether to accept the offer or not.

We hereby inform you that you have the right to request access to, rectification, erasure or restriction of the processing of your personal data as well as the right to data portability under the General Data Protection Regulation. You can object to processing based on a legitimate interest. When you have provided your consent for a specific purpose, you can withdraw it at any time, without affecting the lawfulness of the processing before the consent was withdrawn.

Further information about the personal data processed by UniCredit Bulbank AD is available on the Bank's website www.unicreditbulbank.bg, in the Personal Data Protection section, as well as at your convenient bank branch/center.

You can contact UniCredit Bulbank's Data Protection Officer at the following address: DPO@UniCreditGroup.BG, 7, Sveta Nedelya Sq., 1000 Sofia, Bulgaria.

VIII. The account / IBAN from which the due charges for the service will be collected, if any, is:

IBAN

BG

UNCR

If you believe that your rights regarding the processing of personal data have been violated, you can file a complaint with the Commission for Personal Data Protection

		us in the Request is correct and nline and Bulbank Mobile, as wel			neral Terms and	Conditions for			
			Signature of	the legal entity's represent	ative:				
			Name ()			
Signature of the legal entity's representative:									
			Name (
			Signature of the legal entity's representative:						
			Name ()			
			Signature of	the legal entity's represent	ative:				
			Name ()			
					(Stamp)				
The following fields are	mandatory and shall	be filled in by a bank employee:							
Date of accepting the R		, , ,							
Was the legal entity tha	nt is a bank client in th	e Bulbank Online service establis	hed more than 12 cale	ndar months ago?	Yes	No			
The following document	ts are attached to the	Request:							
			A copy of a powe	er of attorney (if available) –		copies			
		Other documents				copies			
Account for payment of remunerations (to be entered only in ca of the Request has been	ase that section IV	BG UNCR							
Details of the employee who									
accepted the request:		Name / Surname	BBxxxxx Position	Structural unit numl Structural unit na		Signature			

Dear Clients, the correct filling in of the Request Form will help you become registered as quickly and correctly as possible. Thank You!

- 1. Choose correctly the type of action that you wish to perform:
 - 1.1. First Time Registration choose this option in case of registration for the service for the first time;
 - 1.2. Change in registration when including or excluding users and/or accounts, and/or when changing the rights on accounts;
 - 1.3. <u>Bulbank Online/ Bulbank Mobile</u> select the electronic banking service to which the request refers.
- 2. In Section I. Bank Client Data fill in the data of the legal entity holder of the accounts which will be subscribed for use under the service.
- 3. In Section II. Data of a User of the Bank Client indicate the data of the persons indicated personally by the account holder (the legal representative / an authorized person) who must be registered for the service with specifically defined rights. Request to receive access through the use of "Log in with an ID code received electronically" (the code is provided/sent by the Bank and is received by the user of the bank client at the electronic address /e-mail/ indicated in this Request), or fill in the date and time of providing the username and password which the users receive personally in a sealed PIN envelope (or after providing a notary certified power of attorney by the particular user for the service, which power of attorney must indicate explicitly the particular action of receiving the particular PIN envelope for access to the service). In case the user is not present personally or a notary certified power of attorney is not presented, fill in only the data of the person that will be registered as a user of the bank client in the service. In this case a PIN envelope for access to the service is not provided for this user, and he/she can receive one after visiting personally a branch of the Bank chosen by him/her and declaring his/her wish to receive a PIN envelope for access to the service. All signatures for which "Signature of the user of the bank client" are explicitly indicated shall be signed solely by the particular user of the bank client. Only on the basis of this Request completed by the legal representative of the bank client are specifically assigned rights granted to users in the service. When the Request is submitted by a third party who is not the legal representative of the bank client, and on behalf and at the expense of the legal entity, user rights are granted, in addition to this Request, a notarized power of attorney shall be submitted. The power of attorney should contain rights to use the service, and if applicable, state that the attorney (the bank client user) has rights to rea
- 4. When it is necessary to add more users and/or accounts of an account holder (legal representative / proxy), a new Request for Bulbank Online must be filled in.
- 5. In Section III. "Account rights or SEBRA payments" indicate the accounts, which will be registered for the service with the relevant rights:
 - 5.1. Passive rights information on the account can only be seen, without any rights to create and sign payment orders, as well as in accordance with the Payment Services and Payment Systems Act (PSPS), Directive (EU) 2015/2366 (PSD2) and Delegated Regulation (EU) 2018/389, the user automatically receives the rights to see the balances on its accounts through an external payment service provider (TPP Third Party Payment Service Provider) AlS (Account Information Service receipt of information on account availability), as well as confirmation rights for the availability of funds FCS (Confirmation on the Availability of Funds Service)
 - 5.2. Passive rights and creating orders information on the account can be seen and payment orders from it can be created/entered, but signing and sending them for execution is not possible, as well as in accordance with the Payment Services and Payment Systems Act, Directive (EU) 2015/2366 (PSD2) and Delegated Regulation (EU) 2018/389, the user automatically receives the rights AlS and FCS
 - 5.3. Active rights he/she has full rights, both to see information on the account and to create and sign/send payment orders from it, and as well as in accordance with the Payment Services and Payment Systems Act, Directive (EU) 2015/2366 (PSD2) and Delegated Regulation (EU) 2018/389, the user automatically receives the rights to initiate payment operations through a TPP PIS (Payment Initiation Service), including AIS and FCS rights
 - 5.4. Group signature If the client wishes, the Bank provides a possibility for group signing (orders from the account can be signed but only together with other users) of orders in the service Bulbank Online.
 - Important: For all combinations of signing with a group signature different from two users signing always jointly, the Client specifies the desired combination in section V or in a separate official letter to the Bank, which clearly describes the combinations and the potential limits of the group signature. Whenever there are technical possibilities in "Bulbank Online" for their implementation, the rights will be provided to you.
 - 5.5. Limits to be indicated in the currency of the account and it can be: per document, daily, weekly or monthly. If no limits are filled in, it is considered that signing is possible regardless of the amount of the order for the service or up to the limit defined by the Bank for the service "Bulbank Mobile".
 - 5.6. Cards the user will see information only about the cards issued to the account which he/she is authorized to use, and only about the payment transactions performed using these cards, unless the following field is ticked off:
 - ✓ All cards issued to the account and all payment transactions performed with them if this field is ticked off, the user will see all cards (debit and credit cards) issued to the account, as well as all payment transactions performed using all cards issued to the account of the bank client in the Cards Menu in Bulbank Online and Bulbank Mobile.
- 6. Section IV. Rights to pay salaries and other remuneration by an agreement is filled in only by clients who have a concluded Agreement for Bank Servicing of Salaries and Other Remuneration through Bulbank Online:
 - 6.1. A direct debit account a client account which will be used to replenish the account for the salaries payment;
 - **6.2.** Currency of the salaries payment.
 - **6.3.** Proxies with the right to order a payment and review salaries and other remuneration.
- 7. Section V. Description of the combinations of signing with a group signature, other rights (including as per Directive (EU) 2015/2366 (PSD2 and selection of the Bulbank Online Version Standard version or Simplified version*) shall specify the rights applicable to a group signature with more than two users signing in specific combinations. There are options to add comments, a free text, and indicate other rights, including the right to declare the waiver of PIS, AIS and FCS rights, in case that the client does not want to use them, or to declare their granting, respectively. Bulbank Online versions: Standard version includes products and services announced on the official website of UniCredit Bulbank AD. Access and rights for some of them shall be additionally requested by the client; Simplified version includes products and services announced on the official website of UniCredit Bulbank AD. Each bank client of Bulbank Online is automatically registered with access to the Standard version includes not want to be registered for the Standard version of the service, it shall be explicitly noted/specified in a free wording in section V that the client would like to use the Simplified version. In case it is necessary to change the used version, a new request for Bulbank Online shall be filled in and the desired change shall be specified in section V.
- 8. Section VI. Provision of Master Control role/rights to monitor and/or manage access and rights of users under accounts of the bank client in the Bulbank Online electronic banking service provided is a possibility the legal representative personally or through a proxy with a notary attested power of attorney for this purpose to select which user(s) to be registered with Master Control role/rights, who, on the grounds of the authorization under section VI.1, to be able to manage the access and the rights under accounts of any other user of the bank client in the Bulbank Online electronic banking service, with the exception of the access and rights of the legal representative or of any other user with Master Control role/rights. Master Control role/rights are provided automatically to the legal representative of the bank client. In case that in section VI, the legal representative/the authorized person does not point out a user to be registered with Master Control role/rights, only the legal representative have such role/rights. The users with Master Control role/rights may not change their own rights related to accounts and access. Only on the basis of current Request completed by the legal representative of the bank client is a role/rights for "Master Control" granted to users selected by him/her. When a role/rights for "Master Control" is granted by a third party who is not the legal representative of the bank client, and on behalf and for the account of the legal entity, a role/rights for "Master Control" is granted, in addition to this Request, a notarized power of attorney shall be submitted. The power of attorney should contain rights to use the service, and if applicable, state that the attorney (the bank client user) has rights to reauthorize, including the right to grant rights to himself and a third party (another user of the bank client in the service).
- 9. Section VI.1. Authorization is an established representative power for the purposes of management of the access and rights to accounts of the bank client by users with Master Control role/rights.
- 10. Section VII provides Information about personal data processed by UniCredit Bulbank AD in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation).
- 11. The sealed PIN envelope with the username and password is provided:
 - 11.1. Personally by the legal representative/representatives of the legal entity and by all users of the bank client personally;
 - 11.2. By a notary authorized representative of the legal entity or of each user of the bank client in the service for each PIN envelope is to be received:
 - 11.3. Users of the bank client (legal entity) who have not appeared in person or who, at the time of the registration / change of the service by the client, do not have in the branch of the bank a representative explicitly authorized with a power of attorney, must visit a branch which is convenient for them so that the following can be performed: identification of the person, receiving a PIN envelope, and activation of his/her user access to the service;
 - 11.4. The indicated date and time of receipt of usernames and passwords/ code for access activation shall be considered as the start of the contractual relations between the account holder and the Bank with regard to using Bulbank Online.
- 12. Request form for changing User's data in BULBANK ONLINE to the Request is used only if necessary, and is not printed out in case it is not going to be filled in use it, when necessary, for Activation/Reissuing of a PIN envelope, and/or Cancellation / Deactivation of a signing means, and/or Uniting client profiles, and/or Blocking / Restoring access to the service, and/or Change to a user's data.
- 13. Payroll account (for payment of salaries and other remuneration) it can be an account of the client for payment of salaries and other remuneration indicated in a concluded Agreement for Bank Servicing of Salaries and Other Remuneration through Bulbank Online or an escrow account which shall be used only for the transfer of salaries and other remuneration to the CLIENT's staff. To be filled in by a Bank employee after opening of the respective account.