



Branch: .....

Date and time: ..... (Place and date of submitting the Request)

Please, choose the required action:

First Time Registration

Change in registration

Bulbank Online

Bulbank Mobile

ELECTRONIC BANKING SERVICES  
REQUEST FORMFORM  
for  
Corporate ClientsPlease read the **Instruction for filling** in the document, which can be found on the last page. Please write legibly in **BLOCK LETTERS**. The fields marked with an asterisk (\*) are mandatory.**I. Bank Client data:**

Client number\*

Name\*

Mailing address\*

Bulstat / UIC\*

**II. User/ Proxy data:**

1. Name, Surname, Family name\*

Add

Remove

Personal Number / Personal  
Number of Foreigner or DoB for foreigners/\*

Client number \*

Date of birth and nationality to be filled in only for foreigners without a Bulgarian identity document

Date of birth\*

Nationality\*

Mobile phone number\*

E-mail\*

Date\*:

Time\*:

Paper PIN envelope No.\*:

I have personally received the paper PIN envelope for the Bulbank Online service and I confirm the correctness of the entered personal data and my consent with the declaration texts in the Request.

Signature:

User Signature: .....

Access to the Bulbank Online service through the use of "Log in with an ID code" received electronically" is to be provided to the user indicated in Section II.

Please add the account(s), for which the access rights specified below in the Request are granted, to an existing user profile of the bank client in the Bulbank Online/ Bulbank Mobile service.

User ID of the bank client\*

I/We declare that I/we have notified the user of the bank client and have received his/her consent to add the account/s to his/her existing account with the indicated user ID in the Bulbank Online /Bulbank Mobile service, with the rights on the accounts specified in the Request.

2.Name, Surname, Family name\*

Add

Remove

Personal Number / Personal  
Number of Foreigner or DoB for  
foreigners/\*

Client number \*

Date of birth and nationality to be filled in only for foreigners without a Bulgarian identity document

Date of birth\*

Nationality\*

Mobile phone number\*

E-mail\*

Date\*:

Time\*:

Paper PIN envelope No.\*:

I have personally received the paper PIN envelope for the Bulbank Online service and I confirm the correctness of the entered personal data and my consent with the declaration texts in the Request

Signature:

User Signature: .....

User access to the Bulbank Online service through the use of "Log in with an ID code" received electronically" is to be provided to the user indicated in Section II.

Please add the account(s), for which the access rights specified below in the Request are granted, to an existing user profile of the bank client in the Bulbank Online/ Bulbank Mobile service.

User ID of the bank client\*

I/We declare that I/we have notified the user of the bank client and have received his/her consent to add the account/s to his/her existing account with the indicated user ID in the Bulbank Online /Bulbank Mobile service, with the rights on the accounts specified in the Request.

3.Name, Surname, Family name\*

Add

Remove

Personal Number / Personal  
Number of Foreigner or DoB for  
foreigners/\*

Client number\*

Date of birth and nationality to be filled in only for foreigners without a Bulgarian identity document

Date of birth\*

Nationality\*

Mobile phone number\*

E-mail\*

Date\*:

Time\*:

Paper PIN envelope No.\*:

I have personally received the paper PIN envelope for the Bulbank Online service and I confirm the correctness of the entered personal data and my consent with the declaration texts in the Request.						Signature:					
						User Signature: .....					
User access to the Bulbank Online service through the use of "Log in with an ID code" received electronically" is to be provided to the user indicated in Section II.											
Please add the account(s), for which the access rights specified below in the Request are granted, to an existing user profile of the bank client in the Bulbank Online/ Bulbank Mobile service.						User ID of the bank client*					
I/We declare that I/we have notified the user of the bank client and have received his/her consent to add the account/s to his/her existing account with the indicated user ID in the Bulbank Online /Bulbank Mobile service, with the rights on the accounts specified in the Request.											
4. Name, Surname, Family name*						Add		Remove			
Personal Number / Personal Number of Foreigner or DoB for foreigners*				Client number *							
<i>Date of birth and nationality to be filled in only for foreigners without a Bulgarian identity document</i>											
Date of birth*			Nationality*								
Mobile phone number*			E-mail*								
Date*:		Time*:		Paper PIN envelope No.*:							
I have personally received the paper PIN envelope for the Bulbank Online service and I confirm the correctness of the entered personal data and my consent with the declaration texts in the Request.						Signature:					
						User Signature: .....					
User access to the Bulbank Online service through the use of "Log in with an ID code" received electronically" is to be provided to the user indicated in Section II.											
Please add the account(s), for which the access rights specified below in the Request are granted, to an existing user profile of the bank client in the Bulbank Online/ Bulbank Mobile service.						User ID of the bank client*					
I/We declare that I/we have notified the user of the bank client and have received his/her consent to add the account/s to his/her existing account with the indicated user ID in the Bulbank Online /Bulbank Mobile service, with the rights on the accounts specified in the Request.											
5.Name, Surname, Family name*						Add		Remove			
Personal Number / Personal Number of Foreigner or DoB for foreigners*				Client number *							
<i>Date of birth and nationality to be filled in only for foreigners without a Bulgarian identity document</i>											
Date of birth*			Nationality*								
Mobile phone number*			E-mail*								
Date*:		Time*:		Paper PIN envelope No.*:							
I have personally received the paper PIN envelope for the Bulbank Online service and I confirm the correctness of the entered personal data and my consent with the declaration texts in the Request.						Signature:					
						User Signature: .....					
User access to the Bulbank Online service through the use of "Log in with an ID code" received electronically" is to be provided to the user indicated in section II.											
Please add the account(s), for which the access rights specified below in the Request are granted, to an existing user profile of the bank client in the Bulbank Online/ Bulbank Mobile service.						User ID of the bank client*					
I/We declare that I/we have notified the user of the bank client and have received his/her consent to add the account/s to his/her existing account with the indicated user ID in the Bulbank Online /Bulbank Mobile service, with the rights on the accounts specified in the Request.											

### III. Account rights or SEBRA payments:

\* Only one of the options is to be selected: IBAN or budgetary authority code

IBAN 1	BG	UNCR	Activate	Cancel	Change			
Budgetary authority code								
			Users:	1	2	3	4	5
Rights	Passive rights (Without right to create orders)							
	Passive rights and creating orders							
	Active rights (Full rights)							
	Group signature							
Limits	Per document							
	Daily							
	Weekly							
	Monthly							
Cards	All cards issued to the account and all payment transactions performed with them							

IBAN 2	BG	UNCR	Activate		Cancel	Change						
Budgetary authority code												
			Users:					1	2	3	4	5
Rights		Passive rights (Without right to create orders)										
		Passive rights and creating orders										
		Active rights (Full rights)										
		Group signature										
Limits		На документ										
		Дневен										
		Седмичен										
		Месечен										
Cards		All cards issued to the account and all payment transactions performed with them										
IBAN 3	BG	UNCR	Activate		Cancel	Change						
Budgetary authority code												
			Users:					1	2	3	4	5
Rights		Passive rights (Without right to create orders)										
		Passive rights and creating orders										
		Active rights (Full rights)										
		Group signature										
Limits		На документ										
		Дневен										
		Седмичен										
		Месечен										
Cards		All cards issued to the account and all payment transactions performed with them										
IBAN 4	BG	UNCR	Activate		Cancel	Change						
Budgetary authority code												
			Users:					1	2	3	4	5
Rights		Passive rights (Without right to create orders)										
		Passive rights and creating orders										
		Active rights (Full rights)										
		Group signature										
Limits		На документ										
		Дневен										
		Седмичен										
		Месечен										
Cards		All cards issued to the account and all payment transactions performed with them										
IBAN 5	BG	UNCR	Activate		Cancel	Change						
Budgetary authority code												
			Users:					1	2	3	4	5
Rights		Passive rights (Without right to create orders)										
		Passive rights and creating orders										
		Active rights (Full rights)										
		Group signature										
Limits		На документ										
		Дневен										
		Седмичен										
		Месечен										
Cards		All cards issued to the account and all payment transactions performed with them										

IV. Rights for payment of remunerations under an agreement										
Account for direct debiting	BG	UNCR				Activate	Cancel	Change		
Currency	BGN		Other:	.....						
<b>Users:</b>						<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>Rights for ordering and review of remunerations</b>										

**V. Description of the combinations of signing with a group signature, other rights (including as per Directive (EU) 2015/2366 (PSD2) and selection of a Bulbank Online\* version:**

*(the field extends and can be used, if necessary)*

**VI. Provision of Master Control role/rights for inspection and/or management of access and rights of users in accounts of the bank client in the Bulbank Online electronic banking**

		Users				
		1	2	3	4	5
<b>Management of rights and access to accounts of the bank client:</b>	<b>Adding (with Passive Rights)</b>					
	<b>Removal</b>					

**VI.1. Authorization:**

By signing this Request, in my/our capacity of legal representative(s)/authorized person(s) of the legal entity, registered as a bank client in the Bulbank Online electronic banking service, I/we authorize each of users of the bank client with provided Master Control role/rights the pointed out above under Section VI, in the capacity of authorized person/s with the following rights:

1.1. To have access to the complete information about the bank client with rights only to see all data about the legal person, to see all accounts, all products and services used by the bank client, to see all users of the bank client registered in the Bulbank Online electronic banking service (including the ones with Master Control role/rights), as well as to see their rights under accounts /products/ services and access to each functionality in the Bulbank Online electronic banking service, for which the bank client is registered.

1.2. In connection to the rights above, to have access to facts and circumstances representing bank and/or trade secret;

1.3. In view of the above, by signing this Request, I/we state and confirm, pursuant to Article 62 of the Credit Institutions Act (CIA), my/our written consent for disclosure before the users of the bank client with provided Master Control role/rights, of facts and circumstances representing bank and/or trade secret, and I/we release the Bank from any responsibility in case of disclosure of bank information, which may represent bank and/or trade secret for the purposes of use of the Bulbank Online electronic banking service;

**VII. Information about personal data processed by UniCredit Bulbank AD in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation):**

**UniCredit Bulbank AD**, UIC: 831919536, with registered seat and management address: City of Sofia, 7, Sveta Nedelya Sq., holding a banking license issued by the Bulgarian National Bank by virtue of Order No. RD22-2249/16.11.2009, is a Data Controller.

The Bank processes your personal data for the purposes of carrying out a banking activity and in managing the relationships with clients and customers before and/or during the term of effect of concluded banking agreements. If you apply for a credit product, the Bank will have to process your personal data in order to evaluate your creditworthiness. Also, if you have provided your consent, your personal data will be processed for direct marketing purposes by analysing information about your preferences and consumer habits and by promoting the products and services offered by the Bank. It is possible that your personal data may be processed to survey your customer satisfaction and improve the customer service, unless you object to it. Information that constitutes personal data is also processed in order to control the activities of outsourcing service providers, for security and safety protection as well as to prevent fraud. UniCredit Bulbank AD is obliged by law to process your personal data for the purposes of anti-money laundering and combating terrorist financing. The Bank is obliged under the Measures Against Money Laundering Act (MAMLA) to identify the person carrying out the transaction, i.e. to process personal data from the identity document, including when the person is not its client. Such processing includes also fulfillment of the legal obligation to check and make a copy of the identity document, and such operations can be executed with the help of technical means permitted by the law. The data shall be processed and stored for the period and purpose established in the MAMLA. In addition, the Bank is required to process your personal data when you act as a representative or a beneficial owner of a legal entity that is a client of the Bank. Your personal data will be processed exclusively for the purposes, for which they have been collected.

The Bank processes personal data in case there is at least one of the following reasons for processing: when you provide your consent; when you want to enter into or have already entered into an agreement with the Bank; for compliance with a legal obligation; for the purposes of the legitimate interests of UniCredit Bulbank AD. If you fail to provide your personal data, the Bank will not be able to provide the requested service.

When it is stipulated by law or in your agreement, UniCredit Bulbank AD can disclose personal data to different **categories of recipients** as follows:

- ✓ public bodies, institutions and establishments, auditors that exercise supervisory control over the activity of the Bank or over the compliance with a law applicable to the bank or the data subjects. Those can be, for instance, the BNB, FSC, CPDP, NRA, SANS, Mol, the court of law, the Prosecutor's Office, etc.;
- ✓ Data processors acting on behalf of and under instruction from the Bank (including parties that provide assistance in servicing and collecting receivables of the data controller);
- ✓ parties related to the Bank, including companies of UniCredit Group, whenever there are justified legitimate interests of UniCredit Bulbank AD. For various processes related to direct marketing, the connectedness assessment, maintenance and management of information systems, regulatory reporting, the sale of products and services, etc., UniCredit Bulbank AD and the subsidiaries of the bank in Bulgaria (UniCredit Consumer Financing, UniCredit Leasing, UniCredit Insurance Broker, UniCredit Fleet Management and UniCredit Factoring) may act as joint controllers and jointly determine the purposes and means for personal data processing;
- ✓ in order to carry out checks and receive information related to the evaluation of your creditworthiness when you have expressed your willingness to enter into an agreement with the Bank;
- ✓ to third parties when there is a valid legal reason for disclosure;
- ✓ when transferring (ceding) receivables to third parties in accordance with the requirements of the applicable national legislation.

Usually, UniCredit Bulbank AD **does not transfer personal data to third countries** or international organizations. If, however, this is necessary, the provisions under the General Data Protection Regulation shall be observed. Such transfer shall be done, for instance when it is required for entering into and execution of an agreement between you and the Bank. One such instance is when you need to do a money transfer abroad. You can use the phone numbers or the contact form of the Bank (those are available on our website) to obtain information about the applicable safeguards for personal data protection and the conditions of the transfer.

UniCredit Bulbank AD processes your personal data in accordance with the retention periods set in the applicable legislation and by the supervisory authorities. Personal data with no explicit legally defined retention period shall be erased after the purpose for which it was collected and processed has been achieved.

For certain categories of credit products (for instance, those with a pre-approved limit), you may be subject to an automated decision making process, which includes profiling while assessing your creditworthiness. This type of decision-making is necessary in order to conclude the agreement. To that end, various checks are carried out in databases of the Bank and the country's official registers, which lead to the decision based on pre-defined criteria. It is possible that you may receive an offer for such type of product if you have previously given your consent for processing of personal your data for the purposes of direct marketing. It is entirely up to you to decide whether to accept the offer or not.

We hereby inform you that you have the right to request access to, rectification, erasure or restriction of the processing of your personal data as well as the right to data portability under the General Data Protection Regulation. You can object to processing based on a legitimate interest. When you have provided your consent for a specific purpose, you can withdraw it at any time, without affecting the lawfulness of the processing before the consent was withdrawn.

Further information about the personal data processed by UniCredit Bulbank AD is available on the Bank's website [www.unicreditbulbank.bg](http://www.unicreditbulbank.bg), in the Personal Data Protection section, as well as at your convenient bank branch/center.

You can contact UniCredit Bulbank's Data Protection Officer at the following address: DPO@UniCreditGroup.BG, 7, Sveta Nedelya Sq., 1000 Sofia, Bulgaria.

If you believe that your rights regarding the processing of personal data have been violated, you can file a complaint with the Commission for Personal Data Protection

#### VIII. The account / IBAN from which the due charges for the service will be collected, if any, is:

IBAN    BG            UNCR

I/We declare that the data provided by me/us in the Request is correct and I am/we are acquainted with and accept the General Terms and Conditions for providing the electronic services Bulbank Online and Bulbank Mobile, as well as the instructions for operation in the system.

Signature of the legal entity's representative: .....

Name (.....)

Signature of the legal entity's representative: .....

Name (.....)

Signature of the legal entity's representative: .....

Name (.....)

Signature of the legal entity's representative: .....

Name (.....)

(Stamp)

The following fields are mandatory and shall be filled in by a bank employee:

Date of accepting the Request:		OPU of the bank client	
Was the legal entity that is a bank client in the Bulbank Online service established more than 12 calendar months ago?	Yes	No	
The following documents are attached to the Request:			
A copy of a power of attorney (if available) –			copies
Other documents .....			copies
Account for payment of salaries and other remunerations (to be entered only in case that section IV of the Request has been filled in)	BG            UNCR		
Details of the employee who accepted the request:			
	Name / Surname	BBxxxxxx Position	Structural unit number and Structural unit name
			Signature

### Instructions for filling in the form

Dear Clients, the correct filling in of the Request Form will help you become registered as quickly and correctly as possible. Thank You!

1. Choose correctly the type of action that you wish to perform:
  - 1.1. First Time Registration – choose this option in case of registration for the service for the first time;
  - 1.2. Change in registration – when including or excluding users and/or accounts, and/or when changing the rights on accounts;
  - 1.3. Bulbank Online/ Bulbank Mobile – select the electronic banking service to which the request refers.
2. In Section I. Bank Client Data fill in the data of the legal entity – holder of the accounts which will be subscribed for use under the service.
3. In Section II. Data of a User of the Bank Client indicate the data of the persons indicated personally by the account holder (the legal representative / an authorized person) who must be registered for the service with specifically defined rights. Request to receive access through the use of "Log in with an ID code received electronically" (the code is provided/sent by the Bank and is received by the user of the bank client at the electronic address /e-mail/ indicated in this Request ), or fill in the date and time of providing the username and password which the users receive personally in a sealed PIN envelope (or after providing a notary certified power of attorney by the particular user for the service, which power of attorney must indicate explicitly the particular action of receiving the particular PIN envelope for access to the service). In case the user is not present personally or a notary certified power of attorney is not presented, fill in only the data of the person that will be registered as a user of the bank client in the service. In this case a PIN envelope for access to the service is not provided for this user, and he/she can receive one after visiting personally a branch of the Bank chosen by him/her and declaring his/her wish to receive a PIN envelope for access to the service. All signatures for which "Signature of the user of the bank client" are explicitly indicated shall be signed solely by the particular user of the bank customer.
4. When it is necessary to add more users and/or accounts of an account holder (legal representative / proxy), a new Request for Bulbank Online must be filled in.
5. In Section III. "Account rights or SEBRA payments" indicate the accounts, which will be registered for the service with the relevant rights:
  - 5.1. **Passive rights** – information on the account can only be seen, without any rights to create and sign payment orders, as well as in accordance with the Payment Services and Payment Systems Act (PSPS), Directive (EU) 2015/2366 (PSD2) and Delegated Regulation (EU) 2018/389, the user automatically receives the rights to see the balances on its accounts through an external payment service provider (TPP – Third Party Payment Service Provider) – AIS (Account Information Service – receipt of information on account availability), as well as confirmation rights for the availability of funds – FCS (Confirmation on the Availability of Funds Service)
  - 5.2. **Passive rights** and creating orders – information on the account can be seen and payment orders from it can be created/entered, but signing and sending them for execution is not possible, as well as in accordance with the Payment Services and Payment Systems Act, Directive (EU) 2015/2366 (PSD2) and Delegated Regulation (EU) 2018/389, the user automatically receives the rights AIS and FCS
  - 5.3. **Active rights** – he/she has full rights, both to see information on the account and to create and sign/send payment orders from it, and as well as in accordance with the Payment Services and Payment Systems Act, Directive (EU) 2015/2366 (PSD2) and Delegated Regulation (EU) 2018/389, the user automatically receives the rights to initiate payment operations through a TPP – PIS (Payment Initiation Service), including AIS and FCS rights
  - 5.4. **Group signature** – If the client wishes, the Bank provides a possibility for group signing (orders from the account can be signed but only together with other users) of orders in the service Bulbank Online.  
**Important:** For all combinations of signing with a group signature different from two users signing always jointly, the Client specifies the desired combination in **section V** or in a separate official letter to the Bank, which clearly describes the combinations and the potential limits of the group signature. Whenever there are technical possibilities in "Bulbank Online" for their implementation, the rights will be provided to you.
  - 5.5. **Limits** – to be indicated in the currency of the account and it can be: per document, daily, weekly or monthly. If no limits are filled in, it is considered that signing is possible regardless of the amount of the order for the service or up to the limit defined by the Bank for the service "Bulbank Mobile".
  - 5.6. **Cards** – the user will see information only about the cards issued to the account which he/she is authorized to use, and only about the payment transactions performed using these cards, unless the following field is ticked off:
    - ✓ **All cards issued to the account and all payment transactions performed with them** – if this field is ticked off, the user will see all cards (debit and credit cards) issued to the account, as well as all payment transactions performed using all cards issued to the account of the bank client in the Cards Menu in Bulbank Online and Bulbank Mobile.
6. Section IV. Rights to pay salaries and other remuneration by an agreement is filled in only by clients who have a concluded Agreement for Bank Servicing of Salaries and Other Remuneration through Bulbank Online:
  - 6.1. A direct debit account – a client account which will be used to replenish the account for the salaries payment;
  - 6.2. Currency of the salaries payment.
  - 6.3. Proxies with the right to order a payment and review salaries and other remuneration.
7. Section V. Description of the combinations of signing with a group signature, other rights (including as per Directive (EU) 2015/2366 (PSD2) and selection of the Bulbank Online Version – Standard version or Simplified version\*) shall specify the rights applicable to a group signature with more than two users signing in specific combinations. There are options to add comments, a free text, and indicate other rights, including the right to declare the waiver of PIS, AIS and FCS rights, in case that the client does not want to use them, or to declare their granting, respectively. Bulbank Online versions: Standard version – includes products and services announced on the official website of UniCredit Bulbank AD. Access and rights for some of them shall be additionally requested by the client; Simplified version – includes products and services announced on the official website of UniCredit Bulbank AD. Each bank client of Bulbank Online is automatically registered with access to the Standard version. If the bank client does not want to be registered for the Standard version of the service, it shall be explicitly noted/specified in a free wording in section V that the client would like to use the Simplified version. In case it is necessary to change the used version, a new request for Bulbank Online shall be filled in and the desired change shall be specified in section V.
8. Section VI. Provision of Master Control role/rights to monitor and/or manage access and rights of users under accounts of the bank client in the Bulbank Online electronic banking service – provided is a possibility the legal representative personally or through a proxy with a notary attested power of attorney for this purpose to select which user(s) to be registered with Master Control role/rights, who, on the grounds of the authorization under section VI.1, to be able to manage the access and the rights under accounts of any other user of the bank client in the Bulbank Online electronic banking service, with the exception of the access and rights of the legal representative or of any other user with Master Control role/rights. Master Control role/rights are provided automatically to the legal representative of the bank client. In case that in section VI, the legal representative/the authorized person does not point out a user to be registered with Master Control role/rights, only the legal representative and the authorized person have such role/rights, if he/she is provided such right by a notary attested power of attorney. The users with Master Control role/rights may not change their own rights related to accounts and access.
9. Section VI.1. Authorization is an established representative power for the purposes of management of the access and rights to accounts of the bank client by users with Master Control role/rights.
10. Section VII provides Information about personal data processed by UniCredit Bulbank AD in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation).
11. The sealed PIN envelope with the username and password is provided:
  - 11.1. Personally by the legal representative/representatives of the legal entity and by all users of the bank client personally;
  - 11.2. By a notary authorized representative of the legal entity or of each user of the bank client in the service for each PIN envelope is to be received;
  - 11.3. Users of the bank client (legal entity) who have not appeared in person or who, at the time of the registration / change of the service by the client, do not have in the branch of the bank a representative explicitly authorized with a power of attorney, must visit a branch which is convenient for them so that the following can be performed: identification of the person, receiving a PIN envelope, and activation of his/her user access to the service;
  - 11.4. The indicated date and time of receipt of usernames and passwords/ code for access activation shall be considered as the start of the contractual relations between the account holder and the Bank with regard to using Bulbank Online.
12. **Request form for changing User's data in BULBANK ONLINE** to the Request is used only if necessary, and is not printed out in case it is not going to be filled in – use it, when necessary, for Activation/Reissuing of a PIN envelope, and/or Cancellation / Deactivation of a signing means, and/or Uniting client profiles, and/or Blocking / Restoring access to the service, and/or Change to a user's data.
13. **Payroll account (for payment of salaries and other remuneration)** – it can be an account of the client for payment of salaries and other remuneration indicated in a concluded Agreement for Bank Servicing of Salaries and Other Remuneration through Bulbank Online or an escrow account which shall be used only for the transfer of salaries and other remuneration to the CLIENT's staff. To be filled in by a Bank employee after opening of the respective account.