

OFFICIAL RULES ON DISTRIBUTING POINTS ACCUMULATED IN THE PRIZE POOL OF THE PLUS PROGRAMME IN A LOTTERY ORGANISED BY UNICREDIT BULBANK AD

1. SECTION 1: ORGANISER OF THE LOTTERY

1.1. UniCredit Bulbank AD, with UIC 831919536, hereinafter referred to as the “Organiser” or the “Bank”, on the grounds of the General Terms and Conditions for bank cards of individuals and for providing payment services through the use of bank cards as electronic payment instruments, organises a lottery for distribution of accumulated points in the Prize pool of Plus Programme (the Lottery) in the period and under the terms and conditions specified in these Official Rules.

1.2. The current Official Rules of the Lottery are published on the corporate website of UniCredit Bulbank AD: www.unicreditbulbank.bg.

SECTION 2: TERMS AND CONDITIONS AND MECHANISM FOR PARTICIPATION IN THE LOTTERY

2.1. The Lottery is held for the purpose of distributing the points accumulated in the Programme prize pool – a pool administrated by the Bank and comprising the rights for participation in the Programme of current and former authorised users of payment cards issued by UniCredit Bulbank AD for individuals.

2.2 In accordance with the General Terms and Conditions for bank cards of individuals and for providing payment services through the use of bank cards as electronic payment instruments, the Lottery is held once per calendar year under the terms and conditions and in a period determined by the Bank and published on its website – www.unicreditbulbank.bg, which provides authorised users with the opportunity to receive information about the mechanism of holding the Lottery in a timely manner. The current rules govern the holding of the Lottery in 29.11.2024 with regard to the points accumulated in the Programme Prize pool to be distributed.

2.3. The Programme Prize pool to be distributed in the Lottery includes 2 005 696 (two million five thousand six hundred ninety six) points of: individuals who were authorised users of a bank card issued by UniCredit Bulbank AD but who are no longer customers of the Bank as at 29.11.2024; authorised users who have withdrawn from participation in the Programme as at 29.11.2024; deceased authorised users as at 29.11.2024;

2.4. Authorised users of bank cards issued by UniCredit Bulbank AD to individuals shall participate in the Lottery.

2.5. In the Lottery, 205 authorised users fulfilling the specified conditions of participation will be drawn. The points accumulated in the Plus Programme Prize pool will be equally distributed among the winners.

2.6. Once the points are distributed, the winners will be able to use them pursuant to the General Terms and Conditions for Bank Cards for Individuals and for providing payment services through the use of payment cards as electronic payment instruments.

SECTION 3: PRIZE DRAW AND NOTIFICATION OF THE LOTTERY WINNERS

3.1. The names of the Lottery winners will be drawn on a lottery principle on 03.12.2024 in the presence of a notary.

3.2. All winners will be informed of the distributed points, in accordance with the agreed means of communication between the parties unless they have explicitly refused to participate in the Lottery.

3.3. UniCredit Bulbank AD shall not be held liable in case a winner in the Lottery has provided, as a customer of the Bank, false or outdated contact information.

3.4. Additionally, 30 alternate prize winners shall also be drawn in the lottery. If a customer refuses to receive the points or no longer fulfills the conditions set out in item 2.4, the points will be allocated to the first alternate winner.

SECTION 4: RIGHT OF WITHDRAWAL

4. Any authorised user eligible for participation under item 2.4. of these Official Rules shall be entitled to opt out of the winner draw. The wish for refusal shall be stated in a branch of the Bank or by contacting UniCredit Bulbank AD's Call Centre.

SECTION 5: GENERAL PROVISIONS

5.1. The current Official Lottery rules shall be effective as of 03 December 2024 and are binding for all participants.

5.2. These Official Lottery rules have been drawn up and made public as at the date of holding the Lottery and are available on the corporate website of UniCredit Bulbank AD: www.unicreditbulbank.bg.

5.3. The Organiser reserves the right to supplement or amend these Official Rules, with changes taking effect with their publication on the website www.unicreditbulbank.bg. The Organiser shall have the right to terminate the Lottery at any time in the event of force majeure or material abuse or breaches of the Official Rules. In such cases, no compensation shall be payable to the participants.

SECTION 6: APPLICABLE LAW

6.1. These Official Rules shall be subject to and interpreted in accordance with the legislation of the Republic of Bulgaria.

6.2. Any disputes concerning the Lottery shall be resolved in an amicable way. If this is not possible, they will be referred for resolution to the competent court of law in the city of Sofia.

SECTION 7: PROCESSING OF PERSONAL DATA

7.1. The personal data of the participants in the Lottery will be used by UniCredit Bulbank AD only for ensuring the normal course of the Lottery, including for redistribution of the points of the Lottery and for notifying the winners, in accordance with the requirements of the applicable legislation on personal data protection.

7.2. The Organiser of the Lottery is UniCredit Bulbank AD, UIC: 831919536, having its registered seat and management address at Sofia, 7 Sveta Nedelya Sq., telephone number 0700 1 84 84.

7.3. For the purposes of conducting and participating in the Lottery, the Organiser shall collect and process information which constitutes personal data of the participants, such as: names, contact details: telephone/e-mail.

7.4. After the point draw in the presence of a notary public has finished, the winners in the Lottery shall be listed in a dedicated Statement which shall be certified by the notary public. The Statement shall contain the names and client numbers of the winning participants, and shall be drawn up in two copies (one for the Bank and one for the notary public certifying the Statement).

7.5. The personal data of non-selected participants processed solely for the purposes of conducting the Game shall be deleted by the Organiser immediately after the drawing of the winners on the date determined in item 3. 1.

7.6. The personal data of the winners processed solely for the purposes of conducting the Game shall be deleted after the expiry of one year following the end of the Lottery. The data required for tax purposes shall be stored in accordance with the procedures, requirements and within the periods specified in the applicable tax legislation.

7.7. Each participant in the Lottery shall have the right to request access to, rectification, erasure or restriction of his/her personal data processing, as well as the right to data portability, and can also object to the processing on the basis of a legitimate interest.

7.8. The participation in the Lottery is entirely voluntary and each participant has the right to refuse to participate in the Game under the terms and procedure of item 4. In that case he/she shall lose the right to continue his/her participation in the Lottery or to receive the distributed points.

7.9. You can contact UniCredit Bulbank Data Protection Officer at the following e-mail address: DPO@UniCreditGroup.BG, or at the following address: 7 Sveta Nedelya Sq., 1000, Sofia, Bulgaria.

7.10. If you believe that your rights regarding the processing of personal data have been violated, you can file a complaint with the Commission for Personal Data Protection at the following address: 2 Tsvetan Lazarov Blvd., 1592, Sofia, Bulgaria.

7.11. The customers of UniCredit Bulbank AD can receive the full information about their processed personal data as per Regulation EU 2016/679 on the following web address: www.unicreditbulbank.bg, Personal Data Protection section, as well as in person at a convenient bank branch.