



Master control Instruction in Bulbank Online

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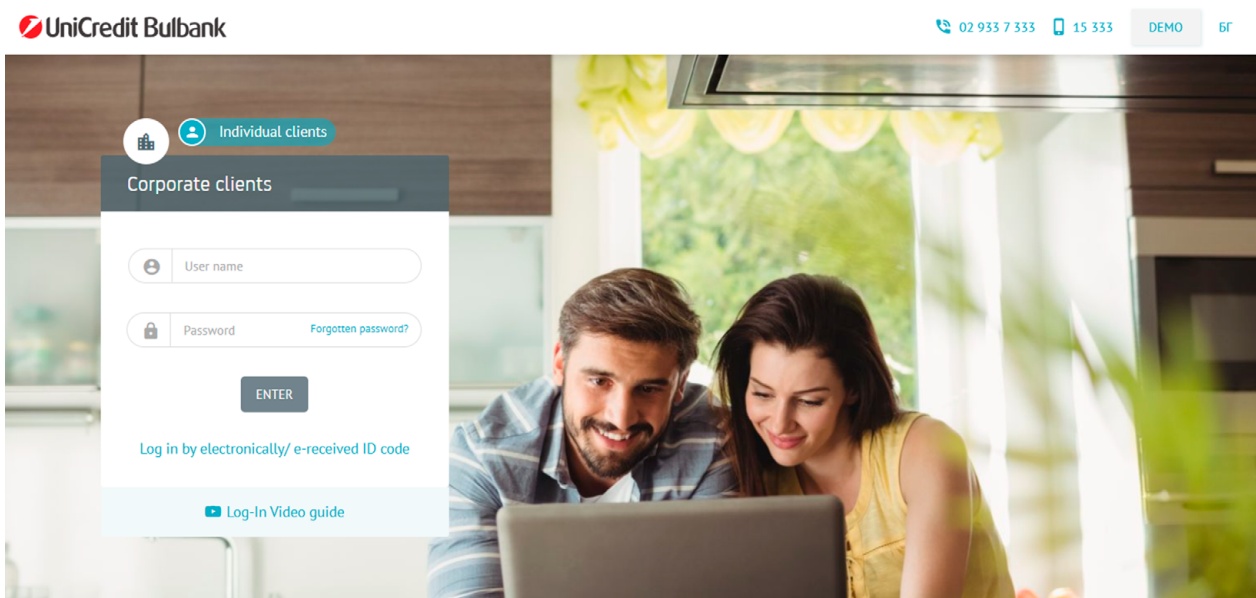
Introduction

The functionality is related to a new role entitled **Master control** in Bulbank Online. It allows a legal representative or other explicitly authorised user in Bulbank Online at a given company to check a Bank Client Data Overview:

- Bank Client Information
- Bank Client Accounts
- Bank Client Users
- Products and functionalities used by the Bank Client
- As well to add/remove/modify payment rights.

To have access to the role Master Control in Bulbank Online, you need to provide the Bank with a signed [Request](#).

To log in to Bulbank Online, enter the username and password.



After successfully logging in Bulbank Online, the **Master control** functionality can be found in the menu **Administration of Profiles**. As a user, you can choose between two options:

- » **Overview**
- » **History of rights management requests**





Submenu “Overview”

When clicking on the „**Overview**“ submenu, a list of bank clients is displayed. Users with a **Master control** role can see basic data for each of the companies: **name, BULSTAT, and how to access Master control** (through an automatic check in the public registers or through a submitted Request).

The screenshot shows the UniCredit Bulbank interface. The top header includes the bank logo, a 'DEMO' button, a user profile, currency (€), a settings icon, a notification bell with '15', a language selector (BG), and a 'Logout' button. The left sidebar contains a navigation menu with options like Home, Payments, Accounts and cards, Loans, Requests, Corporate services, Trade Finance, Digital products, Investments and markets, Administration of profiles (highlighted), Master control, Overview (highlighted with a red box), History of rights management requests, and Update customer data. The main content area is titled 'Administration of profiles' and 'Overview'. It includes a 'Service information' section and a 'Bank clients' table.

Status	Client name	BULSTAT	Rights	Version	
●	АЙЧЦ ТШОТБГ ЩБЩЩДЪЙВИЯ АГ	XXXXXXXXXX	📄	⌚ Standard	SHOW
●	АСМТЪА Р 27 ЦВГШ	XXXXXXXXXX	📄	⌚ Standard	SHOW
●	ЖАТТАЧГФЪШ АХ	XXXXXXXXXX	📄	⌚ Standard	SHOW
●	ЖТЦ.КН СЪЮУ	XXXXXXXXXX	📄	⌚ Standard	SHOW
●	ЖФПК ФЩШТАВ БВЧ	XXXXXXXXXX	📄	⌚ Standard	SHOW

On the screen, structured information is displayed. The **Version** column indicates the version of Bulbank Online to which the banking client is subscribed:

- **Standard Version** – includes the full range of functionalities available to legal entities in online banking, for which the banking client is subscribed.
- **Light Version** – offers access to only certain functionalities:
 - ◊ Updating client data via the digital Know Your Customer (KYC) questionnaire
 - ◊ Payments, including buy and sale of currency
 - ◊ Account/card transaction details and loan information

The **Status** column shows whether edits are currently being made in the banking systems for the selected client.

- If an edit is in progress, a red flag is displayed.
- For data that is not under edit, a green flag is displayed.



DEMO
АШАХАЬХА БГАРБГЦА ЕАИКИМБА
€
15
Logout

Home
Payments
Accounts and cards
Loans
Requests
Corporate services
Trade Finance
Digital products
Investments and markets
Administration of profiles
Master control
Overview
History of rights management requests
Update customer data

Administration of profiles

Overview

Service information

The functionality provides a possibility for legal representatives or other authorized users in Bulbank Online of one or several companies to be able to provide/remove/change rights (own or of third parties) to all current Bulbank Online functionalities (basic and additional).

Bank clients

Status	Client name	BULSTAT	Rights	Version	
●	АЙЧЦ ТШОТБГ ЩБЩЦДЬВИЯ АГ	XXXXXXXXXX		Standard	SHOW
●	АСМТБА Р 27 ЦВГШ	XXXXXXXXXX		Standard	SHOW
●	ЖАТТАЧГФЪШ АХ	XXXXXXXXXX		Standard	SHOW
●	ЖТЦ.КН СЪОУ	XXXXXXXXXX		Standard	SHOW
●	ЖФПК ФЩШТАВ БВЧ	XXXXXXXXXX		Standard	SHOW

After choosing the **“Show”** button, detailed information about the selected bank client is displayed by sections.

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Section “Bank Client Information”:

- **Basic details** of the banking client – name, BULSTAT number, accounts and bank client users in Bulbank Online.
- **Version** of Bulbank Online to which the banking client is subscribed.
- **Access method** for the Master Control role – either through an automatic check in public registers or via a submitted Request.
- **Client status** – whether edits are currently being made for the selected banking client.

UniCredit Bulbank DEMO АШАХАБХА БГАРБГЦА ЕАИКИМБА € 15 БГ Logout

Administration of profiles

Overview

Bank client information < BACK

ЖАТТАЧГФЪШ АХ | XXXXXXXXXX | Standard | 3 | 5

The Standard version includes the full range of functionalities available for legal entities online banking such as payments, currency operations, account information, statements, requests, trade financing, investments and other digital products.

Bank client accounts

Account	Currency	Type	Status	Learn more
BG89UNCR	BGN	Package	Active	▼
BG93UNCR	EUR	Current account	Active	▼

Closed accounts

Bank client users

User name	EGN/Personal...	Telephone	E-mail
АШАХАБХА БГАРБГЦА ЕАИКИМБА	730720XXXX	35982XXX0000	test_DataMasking@unicreditgro...

Section “Bank Client Accounts”

- **All subscribed accounts** of the bank client in Bulbank Online and basic data about them – **IBAN, currency, type** and **status** of the account.
- Users and their rights to the selected account – **limits, view rights, card rights, payment rights, PSD2 rights, actions** (possibility to edit the rights to the selected user account).
- When selecting each of the accounts, a drop-down menu displays all the details.

UniCredit Bulbank

Bank client information

ЖАТТАЧФЫШ АХ | XXXXXXXXXX | Standard | 3 | 5

The Standard version includes the full range of functionalities available for legal entities online banking such as payments, currency operations, account information, statements, requests, trade financing, investments and other digital products.

Bank client accounts

Account	Currency	Type	Status	Learn more
BG89UNCR7	BGN	Package	Active	▼
BG93UNCR7	EUR	Current account	Active	▼

Closed accounts

Bank client users

User name	EGN/Personal...	Telephone	E-mail
АШАХАБХА БГАРБГЦА ЕАИКИМБА	730720XXXX	35982XXXX0000	test_DataMasking@unicreditgro...
ГСПЭЦ УОАЧБАУ ЦДОВЗЬ	670331XXXX	+3598XXXX0000	test_DataMasking@unicreditgro...
ЗАФЭЗ БЯСТАЮАУА НЫИЖААЮА	810119XXXX	+3598XXXX0000	test_DataMasking@unicreditgro...

UniCredit Bulbank

Bank client accounts

Account	Currency	Type	Status	Learn more
BG89UNCR	BGN	Package	Active	▼
BG93UNCR	EUR	Current account	Active	▲

АШАХАБХА БГАРБГЦА ЕАИКИМБА
730720XXXX

Limits	Document	Daily	Weekly	Monthly
no limit	no limit	no limit	no limit	no limit
Preview rights	Card rights	Payment rights	PSD2 rights	Actions
<ul style="list-style-type: none"> ✓ Balance ✓ Movements ✓ Loans ✓ Deposits 	<ul style="list-style-type: none"> ✓ Cards - all ✓ Cards - personal ✓ Card operations 	<ul style="list-style-type: none"> ✓ Creation ✓ Signing ✓ Cancellation ✓ Package 	<ul style="list-style-type: none"> ✓ Account Information Service (AIS) ✓ Payment Initiation Service (PIS) ✓ Confirmation on the Availability of Funds Service (FCS) 	<ul style="list-style-type: none"> ✎

ГСПЭЦ УОАЧБАУ ЦДОВЗЬ
670331XXXX

Limits	Document	Daily	Weekly	Monthly
no limit	no limit	no limit	no limit	no limit
Preview rights	Card rights	Payment rights	PSD2 rights	Actions
<ul style="list-style-type: none"> ✓ Balance ✓ Movements ✓ Loans 	<ul style="list-style-type: none"> ✓ Cards - all ✓ Cards - personal ✓ Card operations 	<ul style="list-style-type: none"> ✓ Creation ✓ Signing ✓ Sending 	<ul style="list-style-type: none"> ✓ Account Information Service (AIS) ✓ Payment Initiation Service 	<ul style="list-style-type: none"> ✎



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The user with a **Master control** role can edit the account rights of users who have already subscribed to them.

UniCredit Bulbank DEMO АШАХАЬХА БГАРБГЦА ЕАИКИМБА € 15 БГ Logout

Bank client accounts

Account	Currency	Type	Status	Learn more
BG89UNCR	BGN	Package	Active	▼
BG93UNCR	EUR	Current account	Active	▲

АШАХАЬХА БГАРБГЦА ЕАИКИМБА 730720XXXX		Limits ⓘ	Document no limit	Daily no limit	Weekly no limit	Monthly no limit
Preview rights	Card rights	Payment rights	PSD2 rights	Actions		
<ul style="list-style-type: none"> ✓ Balance ✓ Movements ✓ Loans ✓ Deposits 	<ul style="list-style-type: none"> <input type="checkbox"/> Cards - all ✓ Cards - personal ✓ Card operations 	<ul style="list-style-type: none"> ✓ Creation <input type="checkbox"/> Signing <input type="checkbox"/> Sending ✓ Cancellation ✓ Package 	<ul style="list-style-type: none"> ✓ Account Information Service (AIS) ✓ Payment Initiation Service (PIS) <input type="checkbox"/> Confirmation on the Availability of Funds Service (FCS) 	<input checked="" type="checkbox"/> <input type="checkbox"/>		

ГСПЭЦ УОАЧЬАУ ЦДОВЭЗЬ 670331XXXX		Limits ⓘ	Document no limit	Daily no limit	Weekly no limit	Monthly no limit
Preview rights	Card rights	Payment rights	PSD2 rights	Actions		
<ul style="list-style-type: none"> ✓ Balance ✓ Movements ✓ Loans ✓ Deposits 	<ul style="list-style-type: none"> — Cards - all ✓ Cards - personal ✓ Card operations 	<ul style="list-style-type: none"> ✓ Creation ✓ Signing ✓ Sending ✓ Cancellation ✓ Package 	<ul style="list-style-type: none"> ✓ Account Information Service (AIS) ✓ Payment Initiation Service (PIS) ✓ Confirmation on the Availability of Funds Service (FCS) 	<input type="checkbox"/>		

The marked changes can be either confirmed or rejected. After saving the changes for the selected user, you can continue with the other users and accounts and only then complete the request by signing and submitting to the bank.

To complete the changes, select the **“Save”** button at the bottom of the screen.

Administration of profiles

Master control

Overview
History of rights management requests

Update customer data

Analysis or user behaviour ⓘ

Financial Indicators ⓘ

Administration of profiles ⓘ

A confirmation message for successful save is displayed, and all changes made are highlighted.

UniCredit Bulbank

DEMO

АШАХАЬХА БГАРБГЦА ЕАИКИМБА

€

15

EF

Logout

Home

Payments

Accounts and cards

Loans

Requests

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Trade Finance

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Investments and markets

Administration of profiles

Master control

Overview

History of rights management requests

Update customer data

Account

Currency

Type

Status

Learn more

BG74UNCR

BGN

Package

Active

^

АШАХАЬХА БГАРБГЦА ЕАИКИМБА

730720XXXX

Limits

Document no limit

Daily no limit

Weekly no limit

Monthly no limit

Preview rights

Card rights

Payment rights

PSD2 rights

Actions

✓ Balance

✓ Movements

✓ Loans

✓ Deposits

✓ Cards - all

✓ Cards - personal

✓ Card operations

✓ Creation

✓ Signing

✓ Sending

✓ Cancellation

✓ Package

✓ Account Information Service (AIS)

✓ Payment Initiation Service (PIS)

✓ Confirmation on the Availability of Funds Service (FCS)

✎

ЗАФЭ БЯСТАЮАУА НЫЖААЮА

810119XXXX

Limits

Document no limit

Daily no limit

Weekly no limit

Monthly no limit

Preview rights

Card rights

Payment rights

PSD2 rights

Actions

✓ Balance

✓ Movements

✓ Loans

✓ Deposits

✓ Cards - all

✓ Cards - personal

✓ Card operations

✓ Creation

✓ Signing

✓ Sending

✓ Cancellation

✓ Package

✓ Account Information Service (AIS)

✓ Payment Initiation Service (PIS)

✓ Confirmation on the Availability of Funds Service (FCS)

✎

НИАХ АЦСБАХДЦЪ ВЪЩЛЪЯ

700731XXXX

Limits

Document no limit

Daily no limit

Weekly no limit

Monthly no limit

Preview rights

Card rights

Payment rights

PSD2 rights

Actions

✓ Balance

✓ Movements

✓ Loans

✓ Deposits

✓ Cards - all

✓ Cards - personal

✓ Card operations

✓ Creation

✓ Signing

✓ Sending

✓ Cancellation

✓ Package

✓ Account Information Service (AIS)

✓ Payment Initiation Service (PIS)

✓ Confirmation on the Availability of Funds Service (FCS)

✎

✓

Changes made have been saved.

✕

The request is signed, and a new window is displayed in Bulbank Online to review the changes made. The previous state is also indicated (change from – to). To confirm the request, you need to enter a M-Token code.

Rights management
×

Client

ЖАТТАЧГФЪШ АХ
XXXXXXXXXX

Changes details

BG89UNCR
BGN
Package

АШАХАЪХА БГАРБГЦА ЕАИКИМБА
730720XXXX

Preview rights		Card rights		Payment rights		PSD2 rights	
change	fromto	change	fromto	change	fromto	change	fromto
Balance	✓ ✓	Cards - all	– –	Creation	✓ ✓	Account	✓ ✓
Movements	✓ ✓	Cards - personal	✓ ✓	Signing	– ✓	Information	
Loans	✓ ✓	Card operations	– ✓	Sending	✓ ✓	Service (AIS)	
Deposits	✓ ✓			Cancellation	✓ ✓	Payment Initiation	✓ ✓
				Package	– ✓	Service (PIS)	
						Confirmation on the Availability of	✓ ✓

PRINT

Sign with M-token

In order to sign, enter the code which is visualized in SIGN CODE field of M-token app and choose GENERATE button. Then input the result in SIGN CODE field and select CONFIRM button.

31897819

Sign code
123

CANCEL

CONFIRM

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€
15
БГ
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Administration of profiles

Overview

Request saved successfully.
Request successfully signed
Request successfully sent

BACK

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Confidentiality
Rights of use
FAQ

* If two or more persons with a **Master control** role need to sign, the request goes to the “**History of rights management requests**” submenu > “**Pending**” section.



Section “Bank client users”:

Existing users of the bank client in Bulbank Online and basic data about them – **user name, ID, phone number, e-mail address.**

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DEMO

АШАХАБХА БГАРБГЦА ЕАИКИМБА

€

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БГ

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Requests

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Digital products

Investments and markets

Administration of profiles

Master control

Overview

History of rights management requests

Update customer data

Administration of profiles

Overview

Administration of profiles

Overview

Bank client information

ЖТЦ,КН СБЮУ

XXXXXXXXXX

Standard

1

3

The Standard version includes the full range of functionalities available for legal entities online banking such as payments, currency operations, account information, statements, requests, trade financing, investments and other digital products.

Bank client accounts

Account	Currency	Type	Status	Learn more
BG74UNCR	BGN	Package	Active	

Bank client users

User name	EGN/Personal...	Telephone	E-mail
АШАХАБХА БГАРБГЦА ЕАИКИМБА	730720XXXX	35982XXXX0000	test_DataMasking@unicreditgro...
ЗАФЗ БЯСТАЮАУА НЫИЖААЮА	810119XXXX	+3598XXXX0000	test_DataMasking@unicreditgro...





Section “Products and Functionalities”:

- **Name** of all products and functionalities available in Bulbank Online (excluding accounts and cards).
- **Status** of each specific functionality - active or inactive for the bank client.
- **Learn More** provides an opportunity to review users and their rights.

The screenshot displays the UniCredit Bulbank online interface. The top header includes the bank logo, a 'DEMO' button, a user profile 'АШАХАБХА БГАРБГЦА ЕАИКИМБА', currency '€', a settings icon with '15' notifications, the language 'БГ', and a 'Logout' button. The left sidebar contains a navigation menu with categories like Home, Payments, Accounts and cards, Loans, Requests, Corporate services, Trade Finance, Digital products, Investments and markets, Administration of profiles, Master control, Consents management, and Digital Platforms. Under 'Administration of profiles', the 'Overview' option is highlighted. The main content area shows the 'Products and Functionalities' section, which is also highlighted with a red box. It contains a table with the following data:

Product/Functionality Name	Status	Learn more
Update customer data ⓘ	Active	▼
Drawdown/repayment of revolving loan ⓘ	Active	▼
Trade Finance ⓘ	Active	▼
Opening of current account ⓘ	Active	▼
Currency transactions confirmation ⓘ	Active	▼
Change parameters of credit ⓘ	Active	▼
Payment of remuneration under an agreement ⓘ	Active	▼
Approval of collaterals (Trade Finance) ⓘ	Active	▼
Securities Trading - Active Rights (Investments and Markets Module) ⓘ	Active	▼
Securities Trading - Passive Rights (Investments and Markets Module) ⓘ	Active	▼
Bank reference applications ⓘ NEW	Active	▼





Submenu History of rights management requests

- **Sent requests** – all submitted requests with “final” status.

The screenshot shows the 'Administration of profiles' section with the 'History of rights management requests' submenu highlighted. The 'Sent requests' tab is selected, displaying a table of requests with the following data:

Number of application	Client	Date Sent	Status
00000070	ЖИЦКН СЮЮ	24 Sep 2025 14:52:36	Approved
00000066	САМЧ - 93 ХБВН	26 Aug 2025 11:57:05	Approved
00000064	САМЧ - 93 ХБВН	22 Aug 2025 17:15:45	Approved
00000062	САМЧ - 93 ХБВН	21 Aug 2025 11:40:21	Approved

- **Pending**

All requests awaiting signature from one or more users with a **Master control** role.

The period in which requests can be signed and sent is up to 7 days. After this period, it won't be possible to make changes to them and to be completed - there will be no **Sign** and **Submit** options available. The status will automatically change to **Expired**.

The screenshot shows the 'Administration of profiles' section with the 'History of rights management requests' submenu highlighted. The 'Pending' tab is selected, displaying a table of requests with the following data:

Number of application	Client	Last update	Status
00000069	ЖАТТАНГОВШ АХ	24 Sep 2025 14:47:24	Collecting signatures
00000068	АСМТБА Р 27 ЦВГШ	24 Sep 2025 14:19:19	Collecting signatures
00000067	АЙНЦ /ШОЛЫ/ ШЫЩИЩЫВНН А	24 Sep 2025 14:15:17	Collecting signatures

